



Supply Chain Risk Management

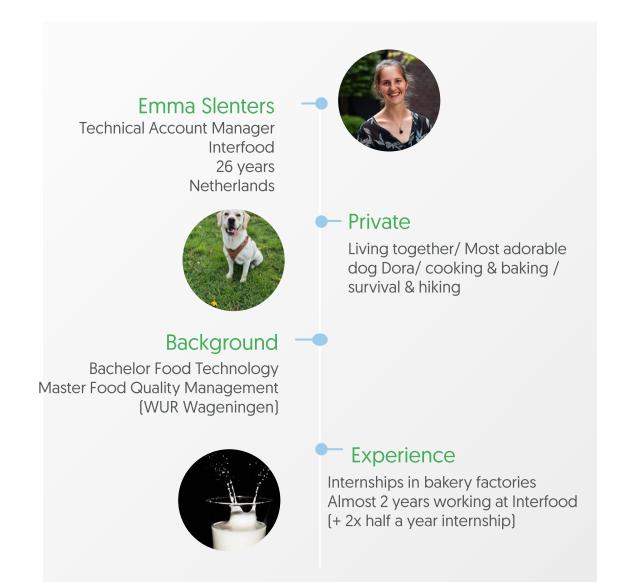
Emma Slenters

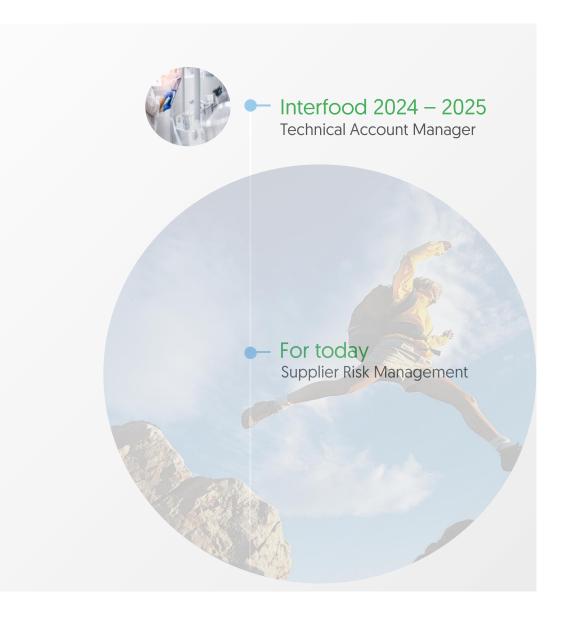
25 June 2025 Dairy Excellence Summit – powered by Mars & Interfood

Together for better



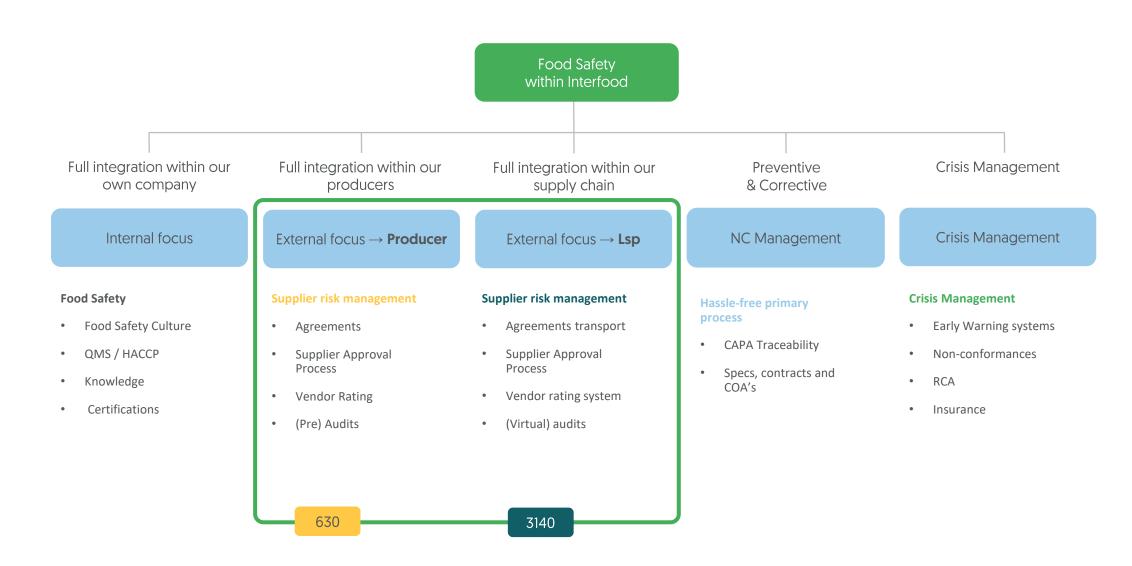
Short introduction







Food Safety within Interfood – Integration across the chain



Food Safety within Interfood – Supplier Risk Management

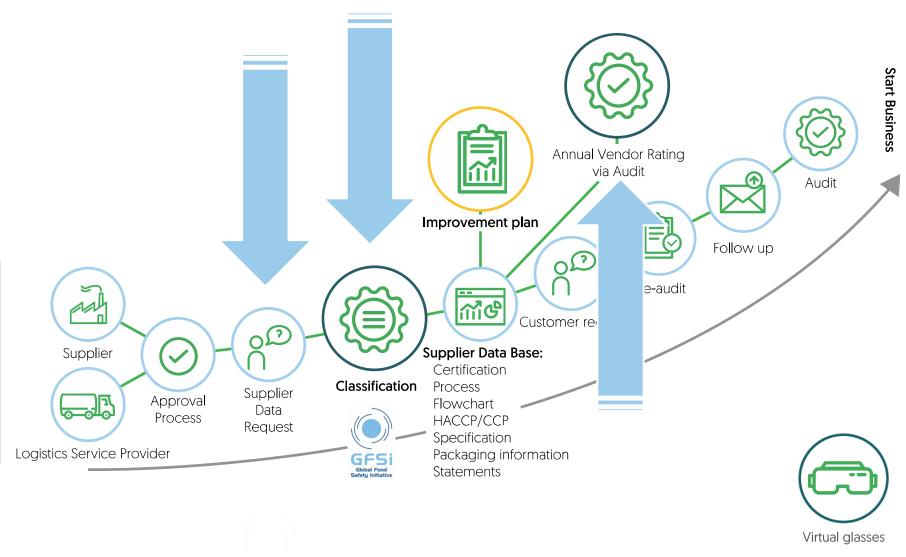


Supplier Risk Management – Approval flow



Supply Chain Risk Management

Approval flow



Supplier Data Request (SDR) – Approval via Jot-Forms (digital format)

Specific per product group & type of producer/ LSP

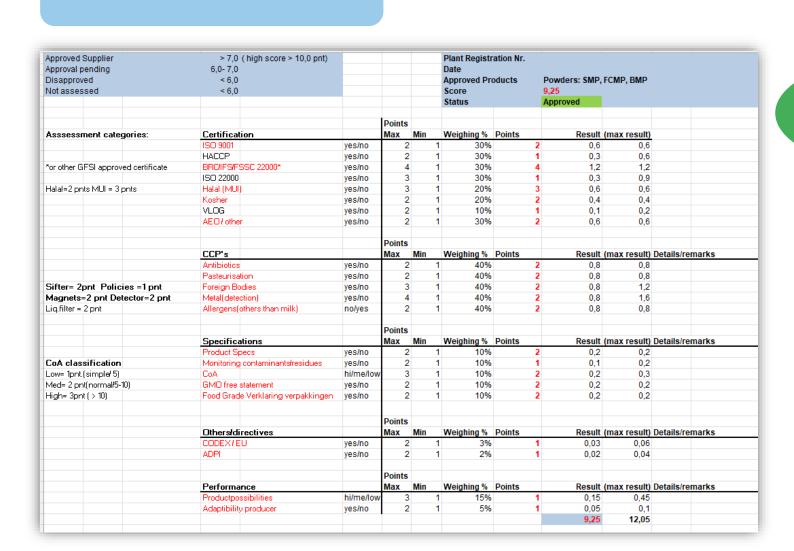
Questions regarding

- Contact information
- Factory address
- Certification
 (GFSI, halal, kosher)
- Flowcharts & HACCF
- GMC
- Allergens
- Recall procedure

First gate in our risk assessment



Classification

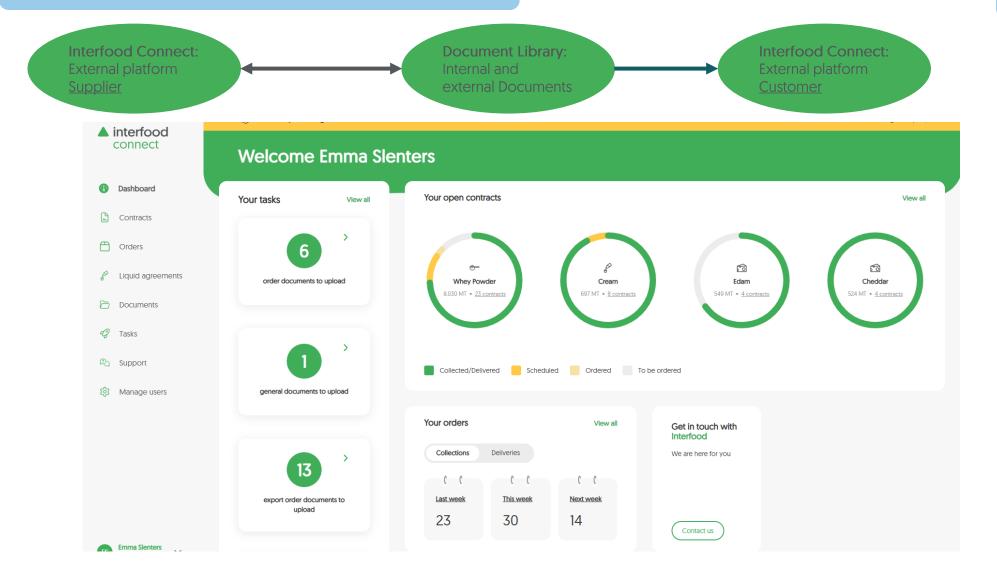




Outcome:

- Approved
- Pendina
- Disapproved

Storage and collection of documents





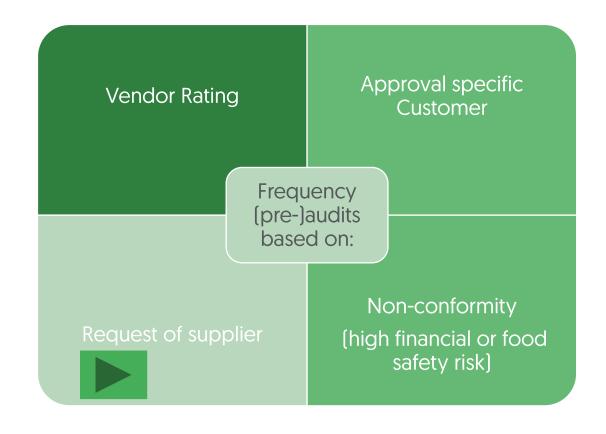
How we manage the risk in your and our supply chain **Vendor Rating** Audit Producer Station (Bulk) Certification Critical •Status Geographical Work in progress Product Amount of NC's •Food Safety Incident • GFSI Food Contact •Turn Over New Supplier Owner •SDR score Specific General Sustainability

(Pre-) Audits



During (pre-)audits we focus on among others:

- FSMS
- Hygiene practices
- Traceability
- Specific customer requirements



▲ interfood

Preventive & corrective actions



Non-Conformities

Hassle free process







Receive

Inform

Investigate

Close

Communication internal

Trend analysis

Actions

Corrective and Preventive actions

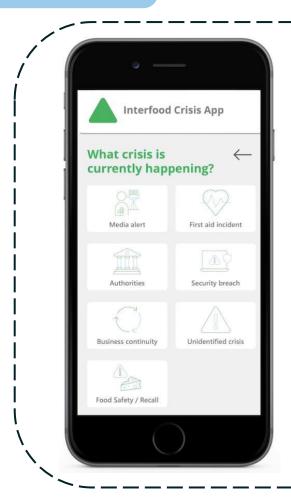
Communication external

*	Interfood Sales Number	*	Interfood Purchase Number
	Batch]	Customer reference number
*	Producer	,	Customer
	Find items		Find items
	Logistic Service Provider		Trade company
	Find items		Find items
	Plant location	*	Event Type
			Non-Conformance 🗸
*	Financial risk) ,	* Total volume (kg/ltr)
*	Claimed volume (kg/ltr)	1	Provision

Crisis Management

Potential Crisis





Urgent NC / Potential Crisis

Via Crisis app

Short registration to quickly inform the right stakeholders

- Media alert
- •First aid incidents
- Authorities
- Security breach
- Business continuity
- •Food safety / recall
- •NC High financial risk
- Unidentified crisis

Conclusion: Together with you!





During transport, storage, handling of customer a lot can change and affect the product, which can impact the reputation of the product & producer

Call to action: don't close your eyes for the process before and after your own production but support & check each other -> together for better!





Supplier Risk Management is not an obstacle

— it's a shared responsibility for continuity
and trust